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November 19, 2004

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PUBLIC SERVICE
COMMISSION

VIA HAND DELIVERY

Hon. Beth O'Donnell
Executive Director
Kentucky Public Service Commission
211 Sower Blvd.
P. O. Box 615
Frankfort, KY 40601

Re: In the matter of Joint Petition for Arbitration of NewSouth Communications Corp., NuVox Communications, Inc., KMC Telecom V, Inc., KMC Telecom III LLC, and Xspedius Communications, LLC on Behalf of Its Operating Subsidiaries, Xspedius Management Co. Switched Services, LLC, Xspedius Management Co. of Lexington, LLC, and Xspedius Management Co. of Louisville, LLC of an Interconnection Agreement with BellSouth Telecommunications, Inc. Pursuant to Section 252(b) of the Communications Act of 1934, as Amended; Case No. 2004-00044 before the Public Service Commission of the Commonwealth of Kentucky

Dear Ms. O'Donnell:

On behalf of Joint Petitioners KMC, NuVox-NewSouth and Xspedius, and pursuant to the revised schedule ordered by the Commission on July 23, 2004, we enclose for filing the original and 11 copies of Joint Petitioners' Direct Testimony, along with an electronic version of same.

Pursuant to the Parties' Joint Motion to Hold the Proceeding in Abeyance that was approved by this Commission on July 23, 2004, the Parties identified 8 Supplemental Issues to address the post-*USTA II* regulatory framework. These Supplemental Issues are Item Nos. 108-114, Issues S-1 through S-7 (the Parties agreed to resolve Item No. 115/S-8 before filing this Direct Testimony). These Supplemental Issues are addressed at the end of the testimony. In addition, by agreement of the Parties, the Joint Petitioners have modified Item No. 23/Issue 2-5 to address conversion/disconnection issues related to the post-*USTA II* regulatory framework. Accordingly, Joint Petitioners treat Item No. 23/Issue 2-5 as a Supplemental Issue.

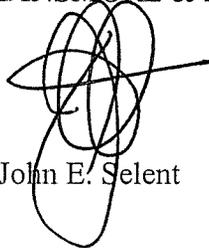
Since the filing of the Petition on February 11, 2004, the Parties have continued negotiations in an effort to reduce the total number of issues presented to the Commission for arbitration. Joint Petitioners are pleased to report that, to date, 73 of the original issues identified for arbitration have been resolved. Therefore, the number of issues remaining to be arbitrated by the Commission, including the 7 additional unresolved Supplemental Issues, currently stands at 41. Resolution of additional issues prior to the hearing is possible, and Joint Petitioners will provide the Commission with updates if other issues are resolved.

Thank you for your assistance in this matter.

As always, if you have any questions, please call me.

Very truly yours,

DINSMORE & SHOHL LLP

A handwritten signature in black ink, appearing to be "John E. Selent", written over the printed name below it.

John E. Selent

JES/bmt
Enclosures

cc: All Parties of Record
Amy E. Dougherty, Esq.

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**COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION**

IN RE:

JOINT PETITION FOR ARBITRATION OF NEWSOUTH)	
COMMUNICATIONS CORP., NUVOX COMMUNICATIONS,)	
INC., KMC TELECOM V, INC., KMC TELECOM III LLC,)	
AND XSPEDIUS COMMUNICATIONS, LLC ON BEHALF OF)	CASE NO.
ITS OPERATING SUBSIDIARIES XSPEDIUS MANAGEMENT)	2004-00044
CO. SWITCHED SERVICES, LLC AND XSPEDIUS)	
MANAGEMENT CO. OF LEXINGTON, LLC, AND XSPEDIUS)	
MANAGEMENT CO. OF LOUISVILLE, LLC)	

TESTIMONY OF THE JOINT PETITIONERS

**Marva Brown Johnson on behalf of KMC Telecom V, Inc. & KMC Telecom III LLC
Raymond Chad Pifer on behalf of KMC Telecom V, Inc. & KMC Telecom III LLC
John Fury on behalf of NuVox Communications, Inc. and
NewSouth Communications Corp.
Hamilton Russell on behalf of NuVox Communications, Inc. and
NewSouth Communications Corp.
Jerry Willis on behalf of NuVox Communications, Inc. and
NewSouth Communications Corp.
James Falvey on behalf of the Xspedius Companies**

November 19, 2004

1 PRELIMINARY STATEMENTS

2 WITNESS INTRODUCTION AND BACKGROUND

3 **KMC: Marva Brown Johnson**

4 **Q. PLEASE STATE YOUR FULL NAME, TITLE, AND BUSINESS ADDRESS.**

5 **A.** My name is Marva Brown Johnson. I am Senior Regulatory Counsel for KMC Telecom
6 Holdings, Inc., parent company of KMC Telecom V, Inc. and KMC III LLC. My
7 business address is 1755 North Brown Road, Lawrenceville, Georgia 30043.

8 **Q. PLEASE DESCRIBE YOUR POSITION AT KMC.**

9 **A.** I manage the organization that is responsible for federal regulatory and legislative
10 matters, state regulatory proceedings and complaints, interconnection agreements and
11 local rights-of-way issues. I am also an officer of the company and I currently serve in
12 the capacity of Assistant Secretary. I participated actively in the negotiation of the
13 Agreement that is the subject of this arbitration.

14 **Q. PLEASE DESCRIBE YOUR EDUCATIONAL AND PROFESSIONAL**
15 **BACKGROUND.**

16 **A.** I hold a Bachelors of Science in Business Administration (BSBA), with a concentration
17 in Accounting, from Georgetown University; a Masters in Business Administration from
18 Emory University's Goizuetta School of Business; and a Juris Doctor from Georgia State
19 University. I am admitted to practice law in the State of Georgia. I have been employed
20 by KMC since September 2000. I joined KMC as the Director of ILEC Compliance; I
21 was later promoted to Vice President, Senior Counsel and this is the position that I hold
22 today.

1 Prior to joining KMC as the Director of ILEC Compliance, I had over eight years of
2 telecommunications-related experience in various areas including consulting, accounting,
3 and marketing. From 1990 through 1993, I worked as an auditor for Arthur Andersen &
4 Company. My assignments at Arthur Andersen spanned a wide range of industries,
5 including telecommunications. In 1994 through 1995, I was an internal auditor for
6 BellSouth. In that capacity, I conducted both financial and operations audits. The
7 purpose of those audits was to ensure compliance with regulatory laws as well as internal
8 business objectives and policies. From 1995 through September 2000, I served in various
9 capacities in MCI Communications' product development and marketing organizations,
10 including as Product Development – Project Manager, Manager - Local Services Product
11 Development, and Acting Executive Manager for Product Integration. At MCI, I assisted
12 in establishing the company's local product offering for business customers, oversaw the
13 development and implementation of billing software initiatives, and helped integrate
14 various regulatory requirements into MCI's products, business processes, and systems.

15 **Q. PLEASE IDENTIFY ALL STATE COMMISSIONS TO WHICH YOU HAVE**
16 **SUBMITTED TESTIMONY.**

17 **A.** I have submitted testimony in proceedings before the following commissions: the North
18 Carolina Utilities Commission; the Florida Public Service Commission; and the
19 Tennessee Regulatory Authority.

20

1 **Q. PLEASE IDENTIFY ALL ISSUES FOR WHICH YOU ARE OFFERING**
 2 **TESTIMONY.**

3 **A.** I am prepared to sponsor and adopt all testimony sponsored by my colleague Mr. Pifer.
 4 Mr. Pifer and I will be sharing the duty of serving as KMC’s regulatory policy witness in
 5 all nine of the BellSouth arbitrations. Depending on the hearing schedule adopted by the
 6 Commission, I may appear at the hearing as a substitute for Mr. Pifer.¹

General Terms and Conditions	2/G-2, 4/G-4, 5/G-5, 6/G-6, 7/G-7, 8/G-8, 9/G-9, 12/G-12
Attachment 2: Unbundled Network Elements	23/2-5, 26/2-8, 27/2-9, 36/2-18, 37/2-19, 38/2-20, 43/2-25, 46/2-28, 50/2-32, 51/2-33(B)&(C), 57/2-39
Attachment 3: Interconnection	63/3-4, 65/3-6
Attachment 6: Ordering	86/6-3(B), 88/6-5, 94/6-11
Attachment 7: Billing	95/7-1, 96/7-2, 97/7-3, 99/7-5, 100/7-6, 101/7-7, 102/7-8, 103/7-9, 104/7-10, 106/7-12
Supplemental Issues	108/S-1 thru 114/S-7

7
 8 **Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?**

9 **A.** The purpose of my testimony is to offer support for the CLEC Position, as set forth with
 10 respect to each unresolved issue subsequently herein, and associated contract language on
 11 the issues indicated in the chart above.

12
¹ The following issues have been settled: 1/G-1, 3/G-3, 10/G-10, 11/G-11, 13/G-13, 14/G-14, 15/G-15, 16/G-16, 17/1-1, 18/1-2, 19/2-1, 20/2-2, 21/2-3, 22/2-4, 24/2-6, 25/2-7, 28/2-10, 29/2-11, 30/2-12, 31/2-13, 32/2-14, 33/2-15, 34/2-16, 35/2-17, 39/2-21, 40/2-22, 41/2-23, 42/2-24, 44/2-26, 45/2-27, 47/2-29, 48/2-30, 49/2-31, 51/2-33(A), 52/2-34, 53/2-35, 54/2-36, 55/2-37, 56/2-38, 58/2-40, 59/2-41, 60/3-1, 61/3-2, 62/3-3, 64/3-5, 66/3-7, 67/3-8, 68/3-9, 69/3-10, 70/3-11, 71/3-12, 72/3-13, 73/3-14, 74/4-1, 75/4-2, 76/4-3, 77/4-4, 78/4-5, 79/ 4-6, 80/4-7, 81/4-8, 82/4-9, 83/4-10, 84/6-1, 85/6-2, 86/6-3(A), 87/6-4, 89/6-6, 90/6-7, 91/6-8, 92/6-9, 93/6-10, 98/7-4, 105/7-11, 107/11-1, and 115/S-8.

1 **KMC: Raymond Chad Pifer**

2 *Although Ms. Johnson sponsors this testimony on behalf of KMC, Mr. Pifer submits his profile in*
3 *addition to Ms. Johnson's as he may appear as the live witness at the hearing.*

4 **Q. PLEASE STATE YOUR FULL NAME, TITLE, AND BUSINESS ADDRESS.**

5 **A.** My name Raymond Chad Pifer. I am Regulatory Counsel to KMC Telecom Holdings,
6 Inc., the parent company of KMC Telecom V, Inc. and KMC Telecom III, LLC. My
7 business address is 1755 North Brown Road, Lawrenceville, Georgia 30043.

8 **Q. PLEASE DESCRIBE YOUR POSITION AT KMC.**

9 **A.** I assist in managing the company's federal regulatory and legislative matters, state
10 regulatory proceedings and complaints, and interconnection issues. I am familiar with
11 the operations and facilities of KMC. I participated actively in the negotiation of the
12 Agreement that is the subject of this arbitration.

13 **Q. PLEASE DESCRIBE YOUR EDUCATIONAL AND PROFESSIONAL**
14 **BACKGROUND.**

15 **A.** I hold a Bachelors of Arts in History (BA) from Hendrix College, and a Juris Doctor
16 from the University of Arkansas at Little Rock. I am admitted to practice law in the State
17 of Arkansas.

18 I have been employed with KMC since October 2003. Prior to joining KMC as
19 Regulatory Counsel, I had over seven years of telecommunications-related experience in
20 various areas including carrier access billing, collections, industry relations, regulatory
21 affairs, and interconnection services. From November 2000 to October 2003, I was
22 Corporate Counsel — Regulatory Affairs for Xspedius Communications, LLC, where I
23 handled the company's legal and regulatory matters in thirty-five (35) states, including

1 compliance issues, rulemaking proceedings, and interconnection negotiations. Prior to
2 that, I was Southeast Regulatory Counsel to FairPoint Communications, Inc. from
3 January to November 2000, and handled the regulatory and legal matters for the
4 company's Southeast region as well as the company's own compliance matters. From
5 1996 to 2000, I served in a variety of positions with ALLTEL Communications, Inc.,
6 including the management of carrier access billing and collections, industry relations and
7 interconnection services.

8 **Q. PLEASE IDENTIFY ALL STATE COMMISSIONS TO WHICH YOU HAVE**
9 **SUBMITTED TESTIMONY.**

10 **A.** I have submitted testimony to the following commissions: the Public Service
11 Commission of Wisconsin; the Louisiana Public Service Commission; the Michigan
12 Public Service Commission; and the Alabama Public Service Commission.

13 **Q. PLEASE IDENTIFY ALL ISSUES FOR WHICH YOU ARE OFFERING**
14 **TESTIMONY.**

15 **A.** I am prepared to sponsor and adopt all testimony sponsored by my colleague Ms.
16 Johnson. Ms. Johnson and I will be sharing the duty of serving as KMC's regulatory
17 policy witness in all nine of the BellSouth arbitrations. Depending on the hearing
18 schedule adopted by the Commission, I may appear at the hearing as a substitute for Ms.
19 Johnson. The issues for which either I or Ms. Johnson will offer testimony include those

1 set forth on the following chart which has been updated to reflect the settlement of issues
 2 up to the date of this filing.²

General Terms and Conditions	2/G-2, 4/G-4, 5/G-5, 6/G-6, 7/G-7, 8/G-8, 9/G-9, 12/G-12
Attachment 2: Unbundled Network Elements	23/2-5, 26/2-8, 27/2-9, 36/2-18, 37/2-19, 38/2-20, 43/2-25, 46/2-28, 50/2-32, 51/2-33(B)&(C), 57/2-39
Attachment 3: Interconnection	63/3-4, 65/3-6
Attachment 6: Ordering	86/6-3(B), 88/6-5, 94/6-11
Attachment 7: Billing	95/7-1, 96/7-2, 97/7-3, 99/7-5, 100/7-6, 101/7-7, 102/7-8, 103/7-9, 104/7-10, 106/7-12
Supplemental Issues	108/S-1 thru 114/S-7

3 **Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?**

4 **A.** The purpose of my testimony is to offer support for the CLEC Position, as set forth with
 5 respect to each unresolved issue subsequently herein, and associated contract language on
 6 the issues indicated in the chart above.

7

² The following issues have been settled: 1/G-1, 3/G-3, 10/G-10, 11/G-11, 13/G-13, 14/G-14, 15/G-15, 16/G-16, 17/1-1, 18/1-2, 19/2-1, 20/2-2, 21/2-3, 22/2-4, 24/2-6, 25/2-7, 28/2-10, 29/2-11, 30/2-12, 31/2-13, 32/2-14, 33/2-15, 34/2-16, 35/2-17, 39/2-21, 40/2-22, 41/2-23, 42/2-24, 44/2-26, 45/2-27, 47/2-29, 48/2-30, 49/2-31, 51/2-33(A), 52/2-34, 53/2-35, 54/2-36, 55/2-37, 56/2-38, 58/2-40, 59/2-41, 60/3-1, 61/3-2, 62/3-3, 64/3-5, 66/3-7, 67/3-8, 68/3-9, 69/3-10, 70/3-11, 71/3-12, 72/3-13, 73/3-14, 74/4-1, 75/4-2, 76/4-3, 77/4-4, 78/4-5, 79/ 4-6, 80/4-7, 81/4-8, 82/4-9, 83/4-10, 84/6-1, 85/6-2, 86/6-3(A), 87/6-4, 89/6-6, 90/6-7, 91/6-8, 92/6-9, 93/6-10, 98/7-4, 105/7-11, 107/11-1, and 115/S-8.

1 **NuVox/NewSouth: John Fury**

2 **Q. PLEASE STATE YOUR FULL NAME, TITLE, AND BUSINESS ADDRESS.**

3 **A.** My name is John Fury. I am employed by NuVox. as Carrier Relations Manager. My
4 business address is 2 North Main Street, Greenville, SC 29601.

5 **Q. PLEASE DESCRIBE YOUR POSITION AT NUVOX.**

6 **A.** I am responsible for overseeing NuVox's business relationships with other
7 telecommunications carriers particularly those incumbent local exchange companies with
8 whom we interconnect to provide services. I participated actively in the negotiation of
9 the Agreement that is the subject of this arbitration.

10 **Q. PLEASE DESCRIBE YOUR EDUCATIONAL AND PROFESSIONAL**
11 **BACKGROUND.**

12 **A.** I graduated from Louisiana State University in 1991 with a Bachelor of Science degree in
13 Political Science, and I have been employed in the telecommunications industry since
14 then. I have been employed in various capacities for WorldCom, Brooks Fiber,
15 Broadwing and U.S. One. Since April 1998, I have been employed by NewSouth
16 Communications, and since our merger with NuVox, NuVox of Greenville, South
17 Carolina. I have worked in network audit, planning and provisioning, capacity
18 management, traffic management, outside plant design and engineering as well as
19 network design. More specifically, since April 1998, I have worked for NuVox in
20 network planning and capacity planning, and since January of 2001 I have held my
21 current position as carrier relations manager.

1 **Q. PLEASE IDENTIFY ALL STATE COMMISSIONS TO WHICH YOU HAVE**
2 **SUBMITTED TESTIMONY.**

3 **A.** I have submitted testimony to the following commissions: the Florida Public Service
4 Commission; the Georgia Public Service Commission; the Louisiana Public Service
5 Commission; the Public Service Commission of South Carolina; and the Tennessee
6 Regulatory Authority.

7 **Q. PLEASE IDENTIFY ALL ISSUES FOR WHICH YOU ARE OFFERING**
8 **TESTIMONY.**

9 **A.** I am sponsoring testimony on the following issues:³

General Terms and Conditions	None
Attachment 2: Unbundled Network Elements	37/2-19, 38/2-20
Attachment 3: Interconnection	65/3-6
Attachment 6: Ordering	None
Attachment 7: Billing	None
Supplemental Issues	None

³ The following issues have been settled: 1/G-1, 3/G-3, 10/G-10, 11/G-11, 13/G-13, 14/G-14, 15/G-15, 16/G-16, 17/1-1, 18/1-2, 19/2-1, 20/2-2, 21/2-3, 22/2-4, 24/2-6, 25/2-7, 28/2-10, 29/2-11, 30/2-12, 31/2-13, 32/2-14, 33/2-15, 34/2-16, 35/2-17, 39/2-21, 40/2-22, 41/2-23, 42/2-24, 44/2-26, 45/2-27, 47/2-29, 48/2-30, 49/2-31, 51/2-33(A), 52/2-34, 53/2-35, 54/2-36, 55/2-37, 56/2-38, 58/2-40, 59/2-41, 60/3-1, 61/3-2, 62/3-3, 64/3-5, 66/3-7, 67/3-8, 68/3-9, 69/3-10, 70/3-11, 71/3-12, 72/3-13, 73/3-14, 74/4-1, 75/4-2, 76/4-3, 77/4-4, 78/4-5, 79/ 4-6, 80/4-7, 81/4-8, 82/4-9, 83/4-10, 84/6-1, 85/6-2, 86/6-3(A), 87/6-4, 89/6-6, 90/6-7, 91/6-8, 92/6-9, 93/6-10, 98/7-4, 105/7-11, 107/11-1, and 115/S-8.

1 **Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?**

2 **A.** The purpose of my testimony is to offer support for the CLEC Position, as set forth with
3 respect to each unresolved issue subsequently herein, and associated contract language on
4 the issues indicated in the chart above.

5

6 **NuVox/NewSouth: Hamilton (“Bo”) Russell**

7 **Q. PLEASE STATE YOUR FULL NAME, TITLE, AND BUSINESS ADDRESS.**

8 **A.** My name is Hamilton E. Russell, III. I am employed by NuVox as Vice President,
9 Regulatory and Legal Affairs. My business address is 301 North Main Street, Suite
10 5000, Greenville, SC 29601.

11 **Q. PLEASE DESCRIBE YOUR POSITION AT NUVOX.**

12 **A.** I am responsible for legal and regulatory issues related to or arising from NuVox’s
13 purchase of interconnection, network elements, collocation and other services from
14 BellSouth. In addition, I was primarily responsible for negotiation of the NuVox-
15 BellSouth Interconnection Agreement presently in effect. I participated actively in the
16 negotiation of the Agreement that is the subject of this arbitration.

17 **Q. PLEASE DESCRIBE YOUR EDUCATIONAL AND PROFESSIONAL**
18 **BACKGROUND.**

19 **A.** I received a B.A. degree in European History from Washington and Lee University in
20 1992 and a J.D. degree from the University of South Carolina School of Law in 1995. I
21 have been employed by NuVox and its predecessors since February of 1998. From July
22 of 1995 until January of 1998 I was an associate with Haynsworth Marion McKay &

1 Guerard, LLP. From August of 1993 until July of 1995 I worked for the Office of the
 2 Speaker of the South Carolina House of Representatives.

3 **Q. PLEASE IDENTIFY ALL STATE COMMISSIONS TO WHICH YOU HAVE**
 4 **SUBMITTED TESTIMONY.**

5 **A.** I have submitted testimony to the following commissions: the Public Service
 6 Commission of South Carolina; the Georgia Public Service Commission; and the North
 7 Carolina Utilities Commission.

8 **Q. PLEASE IDENTIFY ALL ISSUES FOR WHICH YOU ARE OFFERING**
 9 **TESTIMONY.**

10 **A.** I am sponsoring testimony on the following issues:⁴

General Terms and Conditions	2/G-2, 4/G-4, 5/G-5, 6/G-6, 7/G-7, 8/G-8, 9/G-9, 12/G-12
Attachment 2: Unbundled Network Elements	23/2-5, 26/2-8, 27/2-9, 36/2-18, 43/2-25, 46/2-28, 50/2-32, 51/2-33(B) & (C)
Attachment 3: Interconnection	63/3-4
Attachment 6: Ordering	86/6-3(B), 94/6-11
Attachment 7: Billing	95/7-1, 96/7-2, 97/7-3, 99/7-5, 100/7-6, 101/7-7, 102/7-8, 103/7-9, 104/7-10, 106/7-12
Supplemental Issues	108/S-1 thru 114/S-7

⁴ The following issues have been settled: 1/G-1, 3/G-3, 10/G-10, 11/G-11, 13/G-13, 14/G-14, 15/G-15, 16/G-16, 17/1-1, 18/1-2, 19/2-1, 20/2-2, 21/2-3, 22/2-4, 24/2-6, 25/2-7, 28/2-10, 29/2-11, 30/2-12, 31/2-13, 32/2-14, 33/2-15, 34/2-16, 35/2-17, 39/2-21, 40/2-22, 41/2-23, 42/2-24, 44/2-26, 45/2-27, 47/2-29, 48/2-30, 49/2-31, 51/2-33(A), 52/2-34, 53/2-35, 54/2-36, 55/2-37, 56/2-38, 58/2-40, 59/2-41, 60/3-1, 61/3-2, 62/3-3, 64/3-5, 66/3-7, 67/3-8, 68/3-9, 69/3-10, 70/3-11, 71/3-12, 72/3-13, 73/3-14, 74/4-1, 75/4-2, 76/4-3, 77/4-4, 78/4-5, 79/ 4-6, 80/4-7, 81/4-8, 82/4-9, 83/4-10, 84/6-1, 85/6-2, 86/6-3(A), 87/6-4, 89/6-6, 90/6-7, 91/6-8, 92/6-9, 93/6-10, 98/7-4, 105/7-11, 107/11-1, and 115/S-8.

1 **Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?**

2 **A.** The purpose of my testimony is to offer support for the CLEC Position, as set forth with
3 respect to each unresolved issue subsequently herein, and associated contract language on
4 the issues indicated in the chart above.

5

6 **NuVox/NewSouth: Jerry Willis**

7 **Q. PLEASE STATE YOUR FULL NAME, TITLE, AND BUSINESS ADDRESS.**

8 **A.** My name is Jerry Willis. I was formerly the Senior Director — Network Development
9 for NuVox, from May 2000 until September 2003. Since September 2003 I have been
10 retained as a consultant to NuVox. I can be reached care of NuVox witness Hamilton
11 Russell at 2 North Main Street, Greenville, SC 29601.

12 **Q. PLEASE DESCRIBE YOUR POSITION AT NUVOX.**

13 **A.** While at NuVox I assisted in matters such as implementation of switches, collocations,
14 engineering, power and other elements needed to build the company's
15 telecommunications network. While I served as Senior Director, I directed company and
16 vendor employees in equipment installation and testing of sixty-one collocations,
17 completing all sites in three months for an average of one site completion per day. I
18 participated in the negotiation of certain aspects of the Agreement that is the subject of
19 this arbitration.

1 **Q. PLEASE DESCRIBE YOUR EDUCATIONAL AND PROFESSIONAL**
2 **BACKGROUND.**

3 **A.** I have over thirty-five (35) years of experience in the telecommunications business and
4 have worked with Competitive Local Exchange Carriers (“CLECs”), Incumbent Local
5 Exchange Carriers (“ILECs”), Interexchange Carriers (“IXCs”) and consulting firms.

6 I have held positions at several telecommunications companies. From 1997 to November
7 of 1998 I was Director, Network Services for IXC Communications, an interexchange
8 carrier located in Austin, Texas. From 1996 to January of 1997 I was the Director of
9 Provisioning for McLeod USA. Prior to that I served as Director of International
10 Business Development with Corporate Telemangement Group, Inc. (“CTG”) and was
11 responsible for identifying and developing new business opportunities as well as
12 recruiting and managing in-country agents. From October of 1986 until January of 1991,
13 I was employed with Telecom USA as Network Director. 1970 until 1986 I was
14 employed by Contel, an ILEC headquartered in St. Louis, MO. While with Contel I
15 served in various capacities, including stints as Special Services Technician, Division
16 Transmission Engineer, District Superintendent, Division Planning Engineer and
17 Manager, Proposal and Contract Development. From 1965-1970 I was an engineer in the
18 Bell system.

19 **Q. PLEASE IDENTIFY ALL STATE COMMISSIONS TO WHICH YOU HAVE**
20 **SUBMITTED TESTIMONY.**

21 **A.** I have submitted testimony to the Public Service Commission of South Carolina.

1 **Q. PLEASE IDENTIFY ALL ISSUES FOR WHICH YOU ARE OFFERING**
 2 **TESTIMONY.**

3 **A.** I am sponsoring testimony on the following issues:⁵

General Terms and Conditions	None
Attachment 2: Unbundled Network Elements	23/2-5, 57/2-39
Attachment 3: Interconnection	None
Attachment 6: Ordering	88/6-5
Attachment 7: Billing	None
Supplemental Issues	None

4 **Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?**

5 **A.** The purpose of my testimony is to offer support for the CLEC Position , as set forth with
 6 respect to each unresolved issue subsequently herein, and associated contract language on
 7 the issues indicated in the chart above.

8

⁵ The following issues have been settled: 1/G-1, 3/G-3, 10/G-10, 11/G-11, 13/G-13, 14/G-14, 15/G-15, 16/G-16, 17/1-1, 18/1-2, 19/2-1, 20/2-2, 21/2-3, 22/2-4, 24/2-6, 25/2-7, 28/2-10, 29/2-11, 30/2-12, 31/2-13, 32/2-14, 33/2-15, 34/2-16, 35/2-17, 39/2-21, 40/2-22, 41/2-23, 42/2-24, 44/2-26, 45/2-27, 47/2-29, 48/2-30, 49/2-31, 51/2-33(A), 52/2-34, 53/2-35, 54/2-36, 55/2-37, 56/2-38, 58/2-40, 59/2-41, 60/3-1, 61/3-2, 62/3-3, 64/3-5, 66/3-7, 67/3-8, 68/3-9, 69/3-10, 70/3-11, 71/3-12, 72/3-13, 73/3-14, 74/4-1, 75/4-2, 76/4-3, 77/4-4, 78/4-5, 79/ 4-6, 80/4-7, 81/4-8, 82/4-9, 83/4-10, 84/6-1, 85/6-2, 86/6-3(A), 87/6-4, 89/6-6, 90/6-7, 91/6-8, 92/6-9, 93/6-10, 98/7-4, 105/7-11, 107/11-1, and 115/S-8.

1 **Xspedius: James Falvey**

2 **Q. PLEASE STATE YOUR FULL NAME, TITLE, AND BUSINESS ADDRESS.**

3 **A.** My name is James C. Falvey. I am the Senior Vice President of Regulatory Affairs for
4 Xspedius Communications, LLC. My business address is 7125 Columbia Gateway
5 Drive, Suite 200, Columbia, Maryland 21046.

6 **Q. PLEASE DESCRIBE YOUR POSITION AT XSPEDIUS.**

7 **A.** I manage all matters that affect Xspedius before federal, state, and local regulatory
8 agencies. I am responsible for federal regulatory and legislative matters, state regulatory
9 proceedings and complaints, interconnection and local rights-of-way issues. I
10 participated actively in the negotiation of the Agreement that is the subject of this
11 arbitration.

12 **Q. PLEASE DESCRIBE YOUR EDUCATIONAL AND PROFESSIONAL**
13 **BACKGROUND.**

14 **A.** I am a cum laude graduate of Cornell University, and received my law degree from the
15 University of Virginia School of Law. I am admitted to practice law in the District of
16 Columbia and Virginia.

17 After graduating from law school, I worked as a legislative assistant for Senator Harry M.
18 Reid of Nevada, and then practiced antitrust litigation in the Washington D.C. office of
19 Johnson & Gibbs. Thereafter, I practiced law with the Washington, D.C. law firm of
20 Swidler & Berlin, where I represented competitive local exchange providers and other
21 competitive providers in state and federal proceedings. In May 1996, I joined e.spire
22 Communications, Inc. as Vice President of Regulatory Affairs, where I was promoted to
23 Senior Vice President of Regulatory Affairs in March 2000. I have continued to served

1 in that same position for Xspedius, after Xspedius acquired the bulk of e.spire's assets in
2 August 2002.

3 **Q. PLEASE IDENTIFY ALL STATE COMMISSIONS TO WHICH YOU HAVE**
4 **SUBMITTED TESTIMONY.**

5 **A.** In total, I have testified before 13 public service commissions, including those of
6 Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South
7 Carolina, New Mexico, Texas, Pennsylvania, Arkansas, and Kansas.

8 **Q. PLEASE IDENTIFY ALL ISSUES FOR WHICH YOU ARE OFFERING**
9 **TESTIMONY.**

10 **A.** I am sponsoring testimony on the following issues:⁶

General Terms and Conditions	2/G-2, 4/G-4, 5/G-5, 6/G-6, 7/G-7, 8/G-8, 9/G-9, 12/G-12
Attachment 2: Unbundled Network Elements	23/2-5, 26/2-8, 27/2-9, 36/2-18, 37/2-19, 38/2-20, 43/2-25, 46/2-28, 50/2-32, 51/2-33(B) & (C), 57/2-39
Attachment 3: Interconnection	63/3-4, 65/3-6
Attachment 6: Ordering	86/6-3(B), 88/6-5, 94/6-11
Attachment 7: Billing	95/7-1, 96/7-2, 97/7-3, 99/7-5, 100/7-6, 101/7-7, 102/7-8, 103/7-9, 104/7-10, 106/7-12
Supplemental Issues	108/S-1 thru 114/S-7

⁶ The following issues have been settled: 1/G-1, 3/G-3, 10/G-10, 11/G-11, 13/G-13, 14/G-14, 15/G-15, 16/G-16, 17/1-1, 18/1-2, 19/2-1, 20/2-2, 21/2-3, 22/2-4, 24/2-6, 25/2-7, 28/2-10, 29/2-11, 30/2-12, 31/2-13, 32/2-14, 33/2-15, 34/2-16, 35/2-17, 39/2-21, 40/2-22, 41/2-23, 42/2-24, 44/2-26, 45/2-27, 47/2-29, 48/2-30, 49/2-31, 51/2-33(A), 52/2-34, 53/2-35, 54/2-36, 55/2-37, 56/2-38, 58/2-40, 59/2-41, 60/3-1, 61/3-2, 62/3-3, 64/3-5, 66/3-7, 67/3-8, 68/3-9, 69/3-10, 70/3-11, 71/3-12, 72/3-13, 73/3-14, 74/4-1, 75/4-2, 76/4-3, 77/4-4, 78/4-5, 79/ 4-6, 80/4-7, 81/4-8, 82/4-9, 83/4-10, 84/6-1, 85/6-2, 86/6-3(A), 87/6-4, 89/6-6, 90/6-7, 91/6-8, 92/6-9, 93/6-10, 98/7-4, 105/7-11, 107/11-1, and 115/S-8.

1 **Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?**

2 **A.** The purpose of my testimony is to offer support for the CLEC Position, as set forth with
3 respect to each unresolved issue subsequently herein, and associated contract language on
4 the issues indicated in the chart above.

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GENERAL TERMS AND CONDITIONS⁷

Item No. 1, Issue No. G-1 [Section 1.6]: This issue has been resolved.

Item No. 2, Issue No. G-2 [Section 1.7]: How should "End User" be defined?

Q. PLEASE STATE YOUR POSITION WITH RESPECT TO ITEM 2/ISSUE G-2.

A. The term "End User" should be defined as "the customer of a Party". [*Sponsored by: M. Johnson (KMC), H. Russell (NVX), J. Falvey (XSP)*⁸]

Q. WHAT IS THE RATIONALE FOR YOUR POSITION?

A. The definition proposed by the Petitioners is simple and avoids controversy. In addition, it is the most natural and intuitive definition. Petitioners have a variety of telecommunications services customers – some wholesale and many retail. Whether or not they qualify as the "ultimate user" of such telecommunications services (whatever that means) is simply not relevant to whether they are or aren't "end users" of the telecommunications services provided by Petitioners. [*Sponsored by: M. Johnson (KMC), H. Russell (NVX), J. Falvey (XSP)*]

⁷ **Please note that the disputed contract language for all issues raised in this testimony has been attached to this testimony as *Exhibit A*.** With the exception of the language that pertains to the Supplemental Issues, the contract language contained therein represents the most recent proposals as of the date of this filing. Joint Petitioners received BellSouth's proposed contract language that relates to the Supplemental Issues only about one week ago and simply have not had time to review, assess or respond to it. Accordingly, Joint Petitioners are not in a position to incorporate in any way BellSouth's newly minted contract language proposals into this filing.

⁸ The short-hand notations used mean the following: (a) "KMC" means KMC Telecom V, Inc. & KMC Telecom III LLC; (b) "NVX" means NuVox Communications, Inc. and NewSouth Communications Corp.; (3) "XSP" means Xspedius Communications, LLC and Xspedius Management Co. Switched Services, LLC.

1 **Q. WHY IS THE LANGUAGE THAT BELLSOUTH HAS PROPOSED**
2 **INADEQUATE?**

3 **A.** BellSouth’s proposed definition unnecessarily invites ambiguity and the potential for
4 future controversy, by turning on the notion that in order to be an End User, the customer
5 must be the “ultimate user of the Telecommunications Service”. Obviously, this is a
6 restrictive definition that could serve some ulterior BellSouth motive in the near term or
7 perhaps further down the road. Given that the concept of “ultimate user” is undefined
8 and there is no precise way of knowing which Telecommunications Service is “the
9 Telecommunications Service” BellSouth refers to, BellSouth’s proposal seems well
10 suited to unnecessarily narrow Joint Petitioners’ rights to use UNEs to provide
11 telecommunications services to customers of their choosing (which may include
12 wholesale customers). However, there is no apparent policy or legal basis to support
13 BellSouth’s apparent attempt to limit who can or cannot be Petitioners’ customers or
14 whether Petitioners can serve them using UNEs. Provided that Petitioners comply with
15 the contractual provisions regarding resale, UNEs and Other Services (defined in
16 Attachment 2), the contract should in no way attempt to limit who can or cannot be
17 considered an End User of a Party’s services. [*Sponsored by: M. Johnson (KMC), H.*
18 *Russell (NVX), J. Falvey (XSP)*]

19 **Q. ARE THERE OTHER REASONS WHY THE LANGUAGE THAT BELLSOUTH**
20 **HAS PROPOSED INADEQUATE?**

21 **A.** Yes. The curiously restrictive definition proposed by BellSouth is inconsistent with the
22 manner in which the term “End User” has been used elsewhere in the Agreement. For
23 example, under BellSouth’s proposed definition of “End User,” it is arguable that certain

1 types of CLEC customers, such as Internet Service Providers (“ISPs”), might not be
2 considered to be “End Users”. However, in Attachment 3 of the Agreement, BellSouth
3 has agreed to language regarding “ISP-bound traffic” that does treat ISPs as End Users,
4 even under BellSouth’s proposed definition. This language already has been agreed to.
5 Yet it is clear that, while ISPs use Telecommunications Services provided by Petitioners
6 and have been considered by the industry to be end users for more than 20 years, it is not
7 readily apparent that they qualify as “the ultimate user of the Telecommunications
8 Service”. There simply is no need for the tension that exists between this provision and
9 the improperly restrictive and ambiguous definition of End User proposed by BellSouth
10 in the General Terms. The bottom line is that the language proposed by the Petitioners is
11 simple, straightforward, and is the best way to avoid unnecessary ambiguity and future
12 controversy. *[Sponsored by: M. Johnson (KMC), H. Russell (NVX), J. Falvey (XSP)]*

13 **Q. ARE THERE OTHER APPARENT COMPLICATIONS RAISED BY**
14 **BELLSOUTH’S PROPOSED DEFINITION?**

15 **A.** Yes. In connection with Attachment 2, section 5.2.5.2.1, which addresses Enhanced
16 Extended Loop (“EEL”) eligibility criteria, BellSouth, attempts to replace the word used
17 in the FCC’s rules: “customer” with “End User,” a word which BellSouth seeks by
18 definition to limit to a potentially vague subset of Petitioners’ customers. If BellSouth
19 wants to change the word used in the FCC’s rule for some legitimate purpose, its
20 definition of End User should simply be that it means “customer”. This way, the
21 meaning of the rule and the parties’ rights vis-à-vis the rule are not changed. By way of
22 background, Petitioners have repeatedly informed BellSouth that they are unwilling to
23 compromise their rights under the EEL eligibility rules. Thus, even if BellSouth had

1 offered Petitioners some offsetting concession in exchange for the more limiting EEL
2 eligibility criteria it seeks to impose upon Petitioners (which they did not), Petitioners
3 would not have accepted it.

4
5 In short, BellSouth's proposed re-write of the rule could be used to limit Petitioners'
6 access to EELs in a manner neither intended nor required by the FCC's rules. We
7 suspect that BellSouth inappropriately seeks to deny Petitioners the ability to use EELs as
8 inputs to wholesale service offerings. Petitioners, however, simply will not agree to a
9 definition that could serve to limit their rights and BellSouth's obligations to provide
10 access to EELs, UNEs or any other services or facilities. *[Sponsored by: M. Johnson*
11 *(KMC), H. Russell (NVX), J. Falvey (XSP)]*

12 **Q. WHY IS ITEM 2/ISSUE G-2 APPROPRIATE FOR ARBITRATION?**

13 **A.** BellSouth's Issues Matrix states that Issue G-2 "is not appropriate for arbitration"
14 because "the issue as stated by the CLECs and raised in the General Terms and
15 Conditions of the Agreement has never been discussed by the Parties". BellSouth's
16 Position statement appears to have been drafted by somebody that had not taken part in
17 the negotiations. In any event, it is wrong. The Parties discussed the definition of End
18 User in a number of contexts of the Agreement, including the Triennial Review Order
19 ("TRO")-related provisions of Attachment 2. When Petitioners learned that BellSouth
20 was going to attempt to use the definition of End User to limit its obligation to provide,
21 and CLECs' access to, UNEs and Combinations, they refused to agree to the definition of
22 End User proposed by BellSouth in the General Terms and Conditions. The fact that the
23 issue is teed up in the conflicting versions of the definition contained in the General

1 Terms and Conditions document (a document controlled by BellSouth) belies BellSouth's
2 patently false claim that the issue had never been discussed by the Parties. Petitioners
3 have sought to clarify, via arbitration, the correct definition of End User so that it may be
4 used consistently throughout the Agreement and so that it cannot be used to diminish
5 Petitioners' right to UNEs or other services under the Agreement. For these reasons,
6 Issue G-2 is properly before the Commission. *[Sponsored by: M. Johnson (KMC), H.*
7 *Russell (NVX), J. Falvey (XSP)]*

8 *Item No. 3, Issue No. G-3 [Section 10.2]: This issue has
been resolved.*

*Item No. 4, Issue No. G-4 [Section 10.4.1]: What should be
the limitation on each Party's liability in circumstances other
than gross negligence or willful misconduct?*

9 **Q. PLEASE STATE YOUR POSITION WITH RESPECT TO ITEM 4/ISSUE G-4.**

10 **A.** In cases other than gross negligence and willful misconduct by the other party, or other
11 specified exemptions as set forth in CLECs' proposed language, liability should be
12 limited to an aggregate amount over the entire term equal to 7.5% of the aggregate fees,
13 charges or other amounts paid or payable for any and all services provided or to be
14 provided pursuant to the Agreement as of the day on which the claim arose. *[Sponsored*
15 *by: M. Johnson (KMC), H. Russell (NVX), J. Falvey (XSP)]*

16 **Q. WHAT IS THE RATIONALE FOR YOUR POSITION?**

17 **A.** Petitioners and BellSouth should establish and fix a reasonable limitation on their
18 respective risk exposure, in cases other than gross negligence or willful misconduct. As
19 this Agreement is an arm's-length contract between commercially-sophisticated parties,
20 providing for reciprocal performance obligations and the pecuniary benefits as to each

1 such Party, the Parties should, in accordance with established commercial practices,
2 contractually agree upon and fix a reasonable and appropriate, relative to the particular
3 substantive scope of the contractual arrangements at issue here, maximum liability
4 exposure to which each Party would potentially be subject in its performance under the
5 Agreement. The Petitioners, as operating businesses party to a substantial negotiated
6 contractual undertaking, should not be forced to accept and adhere to BellSouth's
7 "standard" limitation of liability provisions, simply because BellSouth has traditionally
8 been successful to date in leveraging its monopoly legacy to dictate terms and impose
9 such provisions on its diffuse customer base of millions of consumers and dozens of
10 carriers requiring BellSouth service. Petitioners' proposal represents a compromise
11 position between limitation of liability provisions typically found in the absence of
12 overwhelming market dominance by one party, in commercial contracts between
13 sophisticated parties and the effective elimination of liability provision proposed by
14 BellSouth. As any commercial undertaking carries some degree of a risk of liability or
15 exposure for the performing party, such risks (along with the contractual, financial and/or
16 insurance protections and other risk-management strategies routinely found in business
17 deals to manage these issues) are a natural and legitimate cost of doing business,
18 regardless of the nature of the services performed or the prices charged for them. As
19 Petitioners are merely requesting that BellSouth accept some measure, albeit a modest
20 one relative to universally-regarded commercial practices, of accountability and
21 contractual responsibility for performance and do not seek to expose BellSouth to any
22 particular risks or excess levels of risk that would not otherwise fall within the general
23 commercial-liability coverage afforded by any typical insurance policy, the incremental

1 cost or exposure for these ordinary-course, insurable risks is nonexistent or minimal to
2 BellSouth beyond possible costs incurred for the insurance premiums, financial reserves
3 and/or other risk-management measures already maintained by BellSouth in the usual
4 conduct of its business, costs that would in any event likely constitute joint and common
5 costs already factored into BellSouth's UNE rates.

6 Petitioners' proposal is structured on a "rolling" basis, such that no Party will incur
7 liabilities that in aggregate amount exceed a contractually-fixed percentage of the actual
8 revenue amounts that such Party will have collected under the Agreement up to the date
9 of the particular claim or suit. Thus, for example, an event that occurs in Month 12 of the
10 term of the Agreement would, in the worst case, result in a maximum liability equal to
11 7.5% of the revenue collected by the liable Party during those first 12 months of the term.
12 This amount is fair and reasonable, and in fact, is far less than that would be at issue
13 under standard liability-cap formulations – starting from a minimum (in some of the more
14 conservative commercial contexts such as government procurements, construction and
15 similar matters) of 15% to 30% of the total revenues actually collected or otherwise
16 provided for over the entire term of the relevant contract — more universally appearing
17 in commercial contracts. Petitioners' proposed risk-vs.-revenue trade-off has long been a
18 staple of commercial transactions across all business sectors, including regulated
19 industries such as electric power, natural resources and public procurements and is
20 reasonable in telecommunications service contracts as well. [*Sponsored by: M. Johnson*
21 (*KMC*), *H. Russell (NVX)*, *J. Falvey (XSP)*]

1 **Q. WHY IS THE LANGUAGE THAT BELL SOUTH HAS PROPOSED**
2 **INADEQUATE?**

3 **A.** BellSouth maintains that an industry standard limitation of liability should apply, which
4 limits the liability of the provisioning party to a credit for the actual cost of the services
5 or functions not performed, or not properly performed. This position is flawed because it
6 grants Petitioners no more than what long-established principles of general contract law
7 and equitable doctrines already command: the right to a refund or recovery of, and/or the
8 discharge of any further obligations with respect to, amounts paid or payable for services
9 not properly performed. Such a provision would not begin to make Petitioners whole for
10 losses they incur from a failure of BellSouth systems or personnel to perform as required
11 to meet the obligations set forth in the Agreement in accordance with the terms and
12 subject to the limitations and conditions as agreed therein. It is a common-sense and
13 universally-acknowledged principle of contracting that a party is not required to pay for
14 nonperformance or improper performance by the other party. Therefore, BellSouth's
15 proposal offers nothing beyond rights the injured party would otherwise already have as a
16 fundamental matter of contract law, thereby resulting in an illusory recovery right that, in
17 real terms, is nothing more than an elimination of, and a full and absolute exculpation
18 from, any and all liability to the injured party for any form of direct damages resulting
19 from contractual nonperformance or misperformance. Additionally, it is not
20 commercially reasonable in the telecommunications industry, in which a breach in the
21 performance of services results in losses that are greater than their wholesale cost —
22 these losses will ordinarily cost a carrier far more in terms of direct liabilities vis-à-vis
23 those of their customers who are relying on properly-performed services under this

1 Agreement, not to mention the broader economic losses to these carriers' customer
2 relationships as a likely consequence of any such breach. Petitioner's proposal for a
3 7.5% rolling liability cap is therefore more appropriate as a reasonable and commercially-
4 viable compromise and should be adopted. [*Sponsored by: M. Johnson (KMC), H.*
5 *Russell (NVX), J. Falvey (XSP)*]

Item No. 5, Issue No. G-5 [Section 10.4.2]: To the extent that a Party does not or is unable to include specific limitation of liability terms in all of its tariffs and End User contracts (past, present and future), should it be obligated to indemnify the other Party for liabilities not limited?

6 **Q. PLEASE STATE YOUR POSITION WITH RESPECT TO ITEM 5/ISSUE G-5.**

7 **A.** The answer to the question posed in the issue statement is "NO". Petitioners cannot limit
8 BellSouth's liability in contractual arrangements wherein BellSouth is not a party.
9 Moreover, Petitioners will not indemnify BellSouth in any suit based on BellSouth's
10 failure to perform its obligations under this contract or to abide by applicable law.
11 Finally, BellSouth should not be able to dictate the terms of service between Petitioners
12 and their customers by, among other things, holding Petitioners liable for failing to mirror
13 BellSouth's limitation of liability and indemnification provisions in CLEC's end user
14 tariffs and/or contracts. To the extent that a CLEC does not, or is unable to, include
15 specific elimination-of-liability terms in all of its tariffs and customer contracts (past,
16 present and future), and provided that the non-inclusion of such terms is commercially
17 reasonable in the particular circumstances, that CLEC should not be required to
18 indemnify and reimburse BellSouth for that portion of the loss that would have been
19 limited (as to the CLEC but not as to non-contracting parties such as BellSouth) had the

1 CLEC included in its tariffs and contracts the elimination-of-liability terms that
2 BellSouth was successful in including in its tariffs at the time of such loss. *[Sponsored*
3 *by: M. Johnson (KMC), H. Russell (NVX), J. Falvey (XSP)]*

4 **Q. WHAT IS THE RATIONALE FOR YOUR POSITION?**

5 **A.** First, the language in CLEC tariffs or other customer contracts cannot protect a non-party
6 to those contracts, such as BellSouth, from suits by or potential liability to customers who
7 experience damages as a result of BellSouth's breach of the Agreement or failure to abide
8 by applicable law. Second, it is not reasonable to impose on Petitioners the burden of
9 guaranteeing that their customers will accede to liability language identical to what
10 BellSouth generally obtains. Petitioners do not have the market dominance or
11 negotiating power of BellSouth, and thus do not have the same leverage as BellSouth to
12 dictate terms vis-à-vis their customers. As such, holding Petitioners to a standard that, in
13 actual effect, assumes comparable negotiating positions for Petitioners and BellSouth in
14 their respective markets is inappropriate, since it is clearly in each Party's own business
15 interest, first and foremost, to at all times seek and secure in each particular aspect of its
16 business operations the most favorable limitations on liability that it possibly can obtain.
17 For these reasons, Petitioners propose that they be required to do no more than negotiate
18 liability language that actually reflects the terms that they could reasonably be expected
19 to secure in their exercise of diligence and commercially reasonable efforts to maintain
20 effective contractual protections for their own direct liability interests that are most
21 critical to their respective businesses. As such, Petitioners request that the Agreement
22 allow them to offer a measure of commercially reasonable terms on liability that they
23 may need in the exercise of their reasonable business judgment to make available to

1 customers in order to conduct their businesses. Accordingly, these terms may at some
2 point need to make allowances, although Petitioners would naturally prefer not to do so if
3 they were in a position to deny such terms, for some level of recovery for service failures.
4 While each Party under the Agreement surely has a significant liability interest in
5 ensuring that the other Party maintains an aggressive approach to tariff-based limitation
6 of liability, such concerns are already adequately and more appropriately addressed by
7 existing provisions of the Agreement and applicable commercial law stipulating that a
8 Party is precluded from recovering damages to the extent it has failed to act with due care
9 and commercial reasonableness in mitigation of losses and otherwise in its performance
10 under the Agreement. In other words, any failure by Petitioners to adhere to these
11 existing standards of due care, commercial reasonableness and mitigation in their
12 tariffing and contracting efforts would, in itself, bar recovery for any otherwise-avoidable
13 losses. In order to allay any concern BellSouth may continue to have notwithstanding the
14 above, Petitioners would agree to include terms that more expressly require each Party to
15 mitigate any damages vis-à-vis third parties, for example a promise to operate prudently
16 and perform routine system maintenance. These terms should make abundantly clear
17 that, even without a rigid tariff-based standard, adequate protection will exist for
18 BellSouth with respect to claims by a third-party customer of a Petitioner. *[Sponsored*
19 *by: M. Johnson (KMC), H. Russell (NVX), J. Falvey (XSP)]*

20 **Q. WHY IS THE LANGUAGE THAT BELLSOUTH HAS PROPOSED**
21 **INADEQUATE?**

22 **A.** BellSouth has proposed language that would require Petitioners to ensure that their tariffs
23 and contracts include the same limitation of liability terms that BellSouth achieves in its

1 own agreements. This language is unreasonable, anti-competitive and anti-consumer. As
2 mentioned previously, Petitioners should not be required to offer the same tariff liability
3 terms and conditions as BellSouth. Moreover, it is possible that CLECs in certain
4 instances would not be able to obtain the same liability provisions from a customer due to
5 the fact that a CLEC generally has to concede, where it can do so prudently in weighing
6 its business-generation needs against the corresponding liability concerns, on certain
7 terms to attract customers in markets dominated by incumbent providers. Given the vast
8 disparity between BellSouth and the Petitioners in overall bargaining power and their
9 relative leverage in the communications market it is patently unfair for BellSouth to
10 attempt to dictate tariff terms that would limit the Petitioners' recourse and subject it to
11 indemnity obligations by holding it to limitation of liability terms that, in certain
12 instances, may be uniquely obtainable by BellSouth. Such a provision is clearly a one-
13 sided provision for the benefit of BellSouth and should not be adopted. *[Sponsored by:*
14 *M. Johnson (KMC), H. Russell (NVX), J. Falvey (XSP)]*

Item No. 6, Issue No. G-6 [Section 10.4.4]: Should the Agreement expressly state that liability for claims or suits for damages incurred by CLEC's (or BellSouth's) customers/End Users resulting directly and in a reasonably foreseeable manner from BellSouth's (or CLEC's) performance of obligations set forth in the Agreement are not indirect, incidental or consequential damages?

17 **Q. PLEASE STATE YOUR POSITION WITH RESPECT TO ITEM 6/ISSUE G-6.**

18 **A.** The answer to the question posed in the issue statement is "YES". Such an express
19 statement is needed because the limitation of liability terms in the Agreement should in
20 no way be read so as to preclude damages that CLECs' customers incur as a foreseeable

1 result of BellSouth's performance of its obligations under the Agreement, including its
2 provisioning of UNEs and other services. Damages to customers that result directly,
3 proximately, and in a reasonably foreseeable manner from BellSouth's (or a CLEC's)
4 performance of obligations set forth in the Agreement that were not otherwise caused by,
5 or are the result of, a CLEC's (or BellSouth's) failure to act at all relevant times in a
6 commercially reasonable manner in compliance with such Party's duties of mitigation
7 with respect to such damage should be considered direct and compensable under the
8 Agreement for simple negligence or nonperformance purposes. *[Sponsored by: M.*
9 *Johnson (KMC), H. Russell (NVX), J. Falvey (XSP)]*

10 **Q. WHAT IS THE RATIONALE FOR YOUR POSITION?**

11 **A.** In any contract, including the Agreement, each Party should be liable for damages that
12 are the direct and foreseeable result of its actions. Where the injured person is a customer
13 of one Party, providing relief is no less proper where, as in the case of the Agreement, a
14 contract expressly contemplates that services provided are being directed to such
15 customers. Such liability is an appropriate risk to be borne by any service provider in a
16 contract such as the Agreement that clearly envisions that the effect of performance or
17 nonperformance of such services will be passed through to ascertainable third parties
18 related to the other Party to the contract. In this Agreement, being a contract for
19 wholesale services, liability to injured End Users must be contemplated and covered by
20 express language, subject, in any event, to the foreseeability and legal and proximate cause
21 limitation as Petitioners have proposed for express inclusion in the Agreement in this
22 particular instance as well as in addition to those found in the Agreement's general

1 liability provisions. *[Sponsored by: M. Johnson (KMC), H. Russell (NVX), J. Falvey*
2 *(XSP)]*

3 **Q. WHY IS THE LANGUAGE THAT BELLSOUTH HAS PROPOSED**
4 **INADEQUATE?**

5 **A.** BellSouth's position on liability vis-à-vis end users is somewhat ambiguous insofar as its
6 language merely states that "[e]xcept in cases of gross negligence or willful or intentional
7 misconduct, under no circumstances shall a Party be responsible or liable for indirect,
8 incidental, or consequential damages" while, in other provisions of the Agreement there
9 are disclaimers of liability to End Users that are predicated on specified circumstances
10 (for example, non-negligent damage to End User premises, among others). It is
11 BellSouth's stated position that "[w]hat damages constitute indirect, incidental or
12 consequential damages is a matter of state law at the time of the claim and should not be
13 dictated by a party to an agreement." BellSouth is mistaken. At the onset, liability,
14 limitation of liability, indemnification and damages are all matters of state law,
15 nonetheless BellSouth includes provisions for all of these matters in its template
16 agreement (the starting-point for this Agreement and other BellSouth interconnection
17 agreements). Therefore, BellSouth contradicts itself in claiming the terms of the
18 Agreement cannot address the substance of the Parties' negotiated agreement as to what
19 will constitute, as between such Parties only, indirect, incidental, and/or consequential
20 damages for purposes of their respective liabilities. This is simply a matter of risk
21 allocation among the Parties expressly bound by the terms of this Agreement and, as
22 such, there is no issue of "dictating" the Parties' agreed understanding on these damages
23 to any third parties as to whom they may arise. Petitioners merely seek a reasonable

1 contractual standard for purposes of allocating these third-party risks as between
2 BellSouth and Petitioners exclusively. If any claim or loss would fail to meet the
3 standards Petitioners propose for inclusion in the Agreement, the Party seeking
4 compensation would simply be forced to bear these risks with respect to its own third
5 parties, regardless of what state law had to say on the particular issue. As such,
6 Petitioners believe that BellSouth miscasts these issues in terms of ambiguous state-law
7 concerns, whereas all that Petitioners are proposing here is a contractual allocation,
8 binding on the Agreement Parties only, of the third-party risks already provided for
9 throughout the Agreement by inserting a fair and reasonable standard that will offer a
10 uniform and definitive statement as to each Party's potential exposure to these third-party
11 risks. *[Sponsored by: M. Johnson (KMC), H. Russell (NVX), J. Falvey (XSP)]*

12 **Q. WHAT IS YOUR POSITION ON BELLSOUTH'S PROPOSED RESTATEMENT**
13 **OF ITEM 6/ISSUE G-6?**

14 **A.** Petitioners disagree with BellSouth's proposed restatement of the issue. BellSouth's
15 statement of the issue misses the Parties' core dispute. Petitioners are not disputing the
16 definition of indirect, incidental or consequential damages, but rather seek to establish
17 with certainty that damages incurred by CLEC's (or BellSouth's) End Users to the extent
18 such damages result directly and in a reasonably foreseeable manner from BellSouth's (or
19 CLEC's) performance obligations set forth in the Agreement are not included in that
20 definition. *[Sponsored by: M. Johnson (KMC), H. Russell (NVX), J. Falvey (XSP)]*

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Item No. 7, Issue No. G-7 [Section 10.5]: What should the indemnification obligations of the Parties be under this Agreement?

Q. PLEASE STATE YOUR POSITION WITH RESPECT TO ITEM 7/ISSUE G-7.

A. The Party providing service under the Agreement should be indemnified, defended and held harmless by the Party receiving services against any claim for libel, slander or invasion of privacy arising from the content of the receiving Party’s own communications. Additionally, customary provisions should be included to specify that the Party receiving services under the Agreement should be indemnified, defended and held harmless by the Party providing services against any claims, loss or damage to the extent reasonably arising from: (1) the providing Party’s failure to abide by Applicable Law, or (2) injuries or damages arising out of or in connection with this Agreement to the extent caused by the providing Party’s negligence, gross negligence or willful misconduct.

[Sponsored by: M. Johnson (KMC), H. Russell (NVX), J. Falvey (XSP)]

Q. WHAT IS THE RATIONALE FOR YOUR POSITION?

A. The Party receiving services under this Agreement is, at a minimum, equally entitled to indemnification as the Party providing services. As is more universally the case in virtually all other commercial-services contexts, the service provider, not the receiving party, bears the more extensive burden on indemnities given the relative disparity among the risk levels posed by the performance of each. In other words, the higher level of risks inherent in service-related activities as compared to the mere payment and similar obligations of the receiving party typically results in a far heavier indemnity undertaking on the provider side. As such, the Party receiving services under this Agreement should, at a minimum, be indemnified for reasonable and proximate losses to the extent it

1 becomes liable due to the other Party's negligence, gross negligence and/or willful
2 misconduct, or failure to abide by Applicable Law. With regard to Applicable Law, the
3 Parties agree in section 32.1 of the General Terms and Conditions that "[e]ach Party shall
4 comply at its own expense with all applicable federal, state, and local statutes, laws,
5 rules, regulations, codes, effective orders, injunctions, judgments and binding decisions,
6 awards and decrees that relate to its obligations under this Agreement ('Applicable
7 Law')". With this provision expressly set forth in the General Terms and Conditions, it is
8 logical that, a Party should be indemnified to a third-party due to the other Party's failure
9 to comply with Applicable Law, regardless of whether that Party is the providing or
10 receiving Party. The Parties are in an equal contractual position under the Agreement to
11 ensure compliance with Applicable Law as well as the terms and conditions of the
12 Agreement and are, in any event, entitled to the benefit of Agreement provisions limiting
13 any resulting liability or indemnity obligation to a reasonable and foreseeable scope; it is
14 entirely equitable and appropriate for the noncomplying Party to indemnify the other for
15 losses resulting from any such breach of Applicable Law. *[Sponsored by: M. Johnson*
16 *(KMC), H. Russell (NVX), J. Falvey (XSP)]*

17 **Q. WHY IS THE LANGUAGE THAT BELLSOUTH HAS PROPOSED**
18 **INADEQUATE?**

19 **A.** BellSouth's proposal provides that only the Party providing services is indemnified under
20 this Agreement. Not to mention the extent of its deviation from generally-accepted
21 contract norms providing precisely to the contrary, BellSouth's proposal is completely
22 one-sided in that BellSouth, as the predominate provider of services under this
23 Agreement, will be the only Party indemnified and the CLECs as the Parties

1 predominately taking services under the Agreement will be the ones indemnifying
2 BellSouth. *[Sponsored by: M. Johnson (KMC), H. Russell (NVX), J. Falvey (XSP)]*

Item No. 8, Issue No. G-8 [Section 11.1]: What language should be included in the Agreement regarding a Party's use of the other Party's name, service marks, logo and trademarks?

3 **Q. PLEASE STATE YOUR POSITION WITH RESPECT TO ITEM 8/ISSUE G-8.**

4 **A.** Given the complexity of and variability in intellectual property law, this nine-state
5 Agreement should simply state that no patent, copyright, trademark or other proprietary
6 right is licensed, granted or otherwise transferred by the Agreement and that a Party's use
7 of the other Party's name, service mark and trademark should be in accordance with
8 Applicable Law. The Commission should not attempt to prejudge intellectual property
9 law issues, which at BellSouth's insistence, the Parties have agreed are best left to
10 adjudication by courts of law (see GTC, Sec. 11.5). *[Sponsored by: M. Johnson (KMC),*
11 *H. Russell (NVX), J. Falvey (XSP)]*

12 **Q. WHAT IS THE RATIONALE FOR YOUR POSITION?**

13 **A.** The rationale for Petitioners' position is that intellectual property law is a highly
14 specialized area of the law where the bounds of what is and is not lawful are hashed out
15 in case law that can vary among jurisdictions. Petitioners are fully prepared to ensure
16 that their marketing efforts comport with those varying standards and will consult with
17 experts in the field of intellectual property law when appropriate. Petitioners are not
18 however willing to hamstring their marketing departments so that they are at a
19 disadvantage and cannot do what other CLEC marketing departments can do (or, for that
20 matter, what BellSouth's marketing department can do) when engaging in comparative

1 advertising and other sales and marketing initiatives. Since Petitioners believe that the
2 services they provide often compare favorably with those provided by BellSouth, we
3 intend to preserve our right to engage in comparative advertising to the fullest extent
4 permitted under the law. *[Sponsored by: M. Johnson (KMC), H. Russell (NVX), J.*
5 *Falvey (XSP)]*

6 **Q. WHY IS THE LANGUAGE THAT BELLSOUTH HAS PROPOSED**
7 **INADEQUATE?**

8 **A.** The language proposed by BellSouth is inadequate because it proposes to restrict
9 Petitioners' rights to engage in comparative advertising or use BellSouth's name, marks,
10 logo and trademarks in ways that are permitted by Applicable Law. Joint Petitioners are
11 not prepared to give up those rights and we do not believe that it would be appropriate for
12 the Commission to order us to do so by adopting BellSouth's proposed language. If
13 BellSouth wants Petitioners to sacrifice rights, particularly those which could put
14 Petitioners at a disadvantage relative to other competitors, it should be prepared to agree
15 to an offsetting concession. It hasn't – and Joint Petitioners refuse to bow to yet another
16 BellSouth demand to give up something for nothing. *[Sponsored by: M. Johnson*
17 *(KMC), H. Russell (NVX), J. Falvey (XSP)]*

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<p><i>Item No. 9, Issue No. G-9 [Section 13.1]: Should a court of law be included in the venues available for initial dispute resolution?</i></p>

19 **Q. PLEASE STATE YOUR POSITION WITH RESPECT TO ITEM 9/ISSUE G-9.**

20 **A.** The answer to the question posed in the issue statement is “YES”. Either Party should be
21 able to petition the Commission, the FCC, or a court of law for resolution of a dispute.

1 No legitimate dispute resolution venue should be foreclosed to the Parties. The industry
2 has experienced difficulties in achieving efficient regional dispute resolution. Moreover,
3 there is an ongoing debate as to whether state commissions have jurisdiction to enforce
4 agreements (CLECs do not dispute that authority) and as to whether the FCC will engage
5 in such enforcement. There is no question that courts of law have jurisdiction to entertain
6 such disputes (see GTC, Sec. 11.5); indeed, in certain instances, they may be better
7 situated to adjudicate a dispute and may provide a more efficient alternative to litigating
8 before up to 9 different state commissions or to waiting for the FCC to decide whether it
9 will or won't accept an enforcement role given the particular facts. [*Sponsored by: M.*
10 *Johnson (KMC), H. Russell (NVX), J. Falvey (XSP)*]

11 **Q. WHAT IS THE RATIONALE FOR YOUR POSITION?**

12 **A.** Petitioners submit that it is unreasonable to exclude courts of law from the available list
13 of venues available to address disputes under this Agreement. There is no question that
14 courts of law have proper jurisdiction over disputes arising out of this Agreement, and in
15 fact, BellSouth and the Petitioners have agreed to language providing as much elsewhere
16 in the Agreement, including in Sec. 11.5 of the General Terms and Conditions (and in
17 prior agreements (*see, e.g.,* NuVox's and Xspedius's current agreements at section 15)).
18 Therefore, at a minimum, internal consistency militates in favor of including courts of
19 law as available venues. Furthermore, in a number of instances, such as the resolution of
20 intellectual property issues, tax issues, the determination of negligence, willful
21 misconduct or gross negligence issues, petitions for injunctive relief and claims for
22 damages, courts of law may be better equipped to adjudicate such disputes. The
23 Commission and the FCC are obviously the expert agencies with respect to a number of

1 (if not the majority of) the issues that might arise in connection with this Agreement (and
2 a court can if appropriate defer to the expertise of the state or federal commission under
3 the doctrine of primary jurisdiction, if these types of complaints are brought directly to
4 courts), however the foregoing types of disputes would tax heavily the Commission's
5 expertise and resources.

6 In addition, administrative efficiency favors inclusion of the courts as venues for dispute
7 resolution. Given that this Agreement, or an Agreement very similar to it, will likely be
8 adopted across BellSouth's nine-state region, the courts may for certain disputes and in
9 certain contexts provide a more efficient alternative to litigating in up to 9 different
10 jurisdictions or to waiting for the FCC, to decide whether or not it will accept an
11 enforcement role given the particular facts.

12 Petitioners' experience has been that achieving efficient regional dispute resolution is
13 already too difficult and it need not be made more difficult by the elimination of the
14 courts as a possible venue for dispute resolution. As a result of the difficulties inherent in
15 enforcing a multi-state agreement (technically, separate agreements for each state),
16 BellSouth often is able to force carriers into heavily discounted, non-litigated settlements.
17 Such settlements often are heavily discounted to reflect the exorbitant costs associated
18 with litigating an issue that exists region-wide, but that gives rise to a disputed amount
19 that may be too low for a single carrier to justify litigating in each state jurisdiction
20 separately. Foreclosing the courts as a venue for dispute resolution may prevent CLECs
21 from litigating legitimate disputes that cannot efficiently be litigated across 9 different
22 states or at the FCC, where dispute resolution is expensive and uncertain.

1 At bottom, elimination of the court of law as a venue option for dispute resolution
2 unnecessarily forecloses a viable means for efficient dispute resolution. The Parties must
3 decide on a case-by-case basis the appropriate venue for a particular dispute, and a court
4 of law with competent jurisdiction should not be excluded from those choices.

5 *[Sponsored by: M. Johnson (KMC), H. Russell (NVX), J. Falvey (XSP)]*

6 **Q. WHY IS THE LANGUAGE THAT BELLSOUTH HAS PROPOSED**
7 **INADEQUATE?**

8 **A.** BellSouth recently has revised its proposed language to allow for recourse to a court of
9 law under certain conditions. Petitioners, however, remain concerned that disputes could
10 evolve over “matters which lie outside the jurisdiction or expertise of the Commission or
11 FCC”. Such disputes could hamper efficient dispute resolution. Petitioners fear that the
12 Parties could get mired in such disputes.

13 BellSouth’s new proposal is also inadequate in that it could be used to effectively force
14 CLECs to re-litigate the same issue in 9 different states, or, if claimed damages spread
15 across all the states are too small, not to pursue their rights to enforce compliance with
16 the Agreement at all. While the FCC theoretically may be available as an enforcement
17 venue for disputes arising out of the Agreement, the FCC is often slow to decide as a
18 threshold matter, whether in fact, it will even accept an enforcement role under particular
19 facts. Assuming that the FCC is willing to exercise its jurisdiction (if it decides it has
20 jurisdiction), the FCC often takes many months and in some cases years to render
21 decisions, which, in the context of business contracts that have daily and on-going
22 impact, is unacceptable.

1 Finally, BellSouth’s proposed language could force the needless bifurcation of claims
2 based on breach from related claims based on other legal and equitable theories. Claims
3 brought before a court may be referred to the Commission or FCC, for their expert
4 opinion, if necessary. Forced bifurcation is needlessly burdensome and it may hamper
5 Petitioners’ ability to effectively pursue related claims, such as antitrust claims, before a
6 court of competent jurisdiction. *[Sponsored by: M. Johnson (KMC), H. Russell (NVX),*
7 *J. Falvey (XSP)]*

8 **Q. WHAT IS YOUR POSITION ON BELLSOUTH’S PROPOSED RESTATEMENT**
9 **OF ITEM 9/ISSUE G-9?**

10 **A.** Petitioners disagree with BellSouth’s proposed restatement of the issue, as it attempts to
11 improperly skew the issue by incorporating the false implication that there are exclusive,
12 efficient and adequate administrative remedies available to address all claims and
13 disputes that may arise under the Agreement and that there is an applicable mandate that
14 such remedies be exhausted before a Party may resort to a court. BellSouth’s own
15 insistence that intellectual property related claims and disputes must go directly to a court
16 of law (a provision to which the Petitioners agreed) underscores that BellSouth’s premise
17 and position are false. *[Sponsored by: M. Johnson (KMC), H. Russell (NVX), J. Falvey*
18 *(XSP)]*

19 *Item No. 10, Issue No. G-10 [Section 17.4]: **This issue has been resolved.***

20 *Item No. 11, Issue No. G-11 [Sections 19, 19.1]: **This issue has been resolved.***

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Item No. 12, Issue No. G-12 [Section 32.2]: Should the Agreement explicitly state that all existing state and federal laws, rules, regulations, and decisions apply unless otherwise specifically agreed to by the Parties?

2 **Q. PLEASE STATE YOUR POSITION WITH RESPECT TO ITEM 12/ISSUE G-12.**

3 **A.** The answer to the question posed in the issue statement is “YES”. Nothing in the
4 Agreement should be construed to limit a Party’s rights or exempt a Party from
5 obligations under Applicable Law, as defined in the Agreement, except in such cases
6 where the Parties have explicitly agreed to a limitation or exemption. Moreover, silence
7 with respect to any issue, no matter how discrete, should not be construed to be such a
8 limitation or exception. This is a basic legal tenet and is consistent with both federal and
9 Georgia law (agreed to by the Parties), and it should be explicitly stated in the Agreement
10 in order to avoid unnecessary disputes and litigation that has plagued the Parties in the
11 past. *[Sponsored by: M. Johnson (KMC), H. Russell (NVX), J. Falvey (XSP)]*

12 **Q. WHAT IS THE RATIONALE FOR YOUR POSITION?**

13 **A.** Petitioners’ position is intended to be a restatement of Georgia law, which the Parties
14 have agreed is the body of contract law applicable to the Agreement. Because several of
15 the Joint Petitioners have been confronted with BellSouth-initiated litigation in which
16 BellSouth seeks to upend this fundamental principle of Georgia law on contract
17 interpretation, all of the Joint Petitioners believe it is important that the Agreement be
18 explicit on this point. Joint Petitioners will not voluntarily agree to the scheme proposed
19 by BellSouth which is essentially the opposite of applicable Georgia law (agreed to by
20 the Parties) on contract interpretation. *[Sponsored by: M. Johnson (KMC), H. Russell*
21 *(NVX), J. Falvey (XSP)]*

1 **Q. WHY IS THE LANGUAGE THAT BELL SOUTH HAS PROPOSED**
2 **INADEQUATE?**

3 **A.** BellSouth's language is inadequate because it purports to adopt principles that differ from
4 Georgia contract law (already agreed to by the Parties as being the governing contract
5 law) – and, for that matter, black-letter contract law. Joint Petitioners will not voluntarily
6 agree to BellSouth's novel proposal to supplant applicable Georgia law (the choice of the
7 Parties) governing contract interpretation, with a cumbersome scheme that gives
8 BellSouth unknown rights and countless opportunities to limit its obligations under state
9 and federal law. Where the Parties intend for standards to supplant those found in
10 Applicable Law, they must say so expressly or do so by agreeing to terms that conflict
11 with and thereby displace the requirements of Applicable Law. Such an intent cannot be
12 implied and silence with respect to a particular requirement of Applicable Law cannot be
13 read to conflict with or displace that requirement. This is a fundamental principle of
14 Georgia law, to which the Joint Petitioners decline BellSouth's request to displace with
15 either BellSouth's original language or the more novel, but still unacceptable, recent
16 replacement terms offered by BellSouth.

17 Moreover, BellSouth's recently revised contract language proposes not only that the
18 Agreement memorializes all of the Parties' obligations under Applicable law, (a faulty
19 premise discussed below), but also that a Party has the burden of having to petition the
20 FCC or Commission should that Party believe that an obligation, right or other
21 requirement, not expressly memorialized in other provisions of the Agreement (Joint
22 Petitioners submit that the choice of Georgia law and their proposed language expressly
23 memorialize Joint Petitioners' intent that this Agreement not adopt the deviation from

1 applicable Georgia law on contract interpretation proposed by BellSouth), is applicable
2 under Applicable Law and that obligation is disputed by the other Party. Essentially,
3 BellSouth is adding an administrative layer, a potential proceeding to determine whether
4 a Party is or is not bound by Applicable Law. Such a proposal contravenes fundamental
5 principles of contracting and is wasteful for the Parties as well as the Commission.

6 Although the specifics of this contract law argument might best be left to briefing by
7 counsel, it is important to emphasize that BellSouth's proposal attempts to turn
8 universally accepted principles of contracting on their head. The case of interconnection
9 agreements presents no exception to the rule. Parties to a contract may agree to rights
10 and obligations different than those imposed by Applicable Law. When they do so,
11 however, they need to do it explicitly. It is far easier to set forth negotiated exceptions to
12 rules than it is to set forth all the rules for which no exceptions were negotiated.
13 Moreover, Petitioners must stress that in the context of their negotiations with BellSouth,
14 they have refused to negotiate away rights for nothing in return. The Act and the FCC
15 and Commission rules and orders do not exist for the purpose of seeing how CLECs and
16 the Commission can detect and overcome attempts by BellSouth to evade obligations that
17 are contained therein with contract language that skirts certain obligations. If BellSouth
18 wants to free itself from an obligation under section 251, or any other provision of
19 Applicable Law (including FCC and Commission rules and orders) it needs to identify
20 that obligation and offer a concession acceptable to Petitioners in exchange – otherwise,
21 consistent with Georgia law, all obligations under Applicable Law are incorporated into
22 this Agreement.

1 Joint Petitioners request that the Commission reject BellSouth's attempt to impose upon
2 Joint Petitioners an exception that essentially guts the Parties' agreement to have Georgia
3 law govern the interpretation of this Agreement. Indeed, it is fundamental to the Joint
4 Petitioners that the Agreement not deviate from the basic legal tenet that it should not be
5 construed to limit a Party's rights (or obligations) under Applicable Law (except in such
6 cases where the Parties have explicitly agreed to an exception from or other standards
7 that displace Applicable Law), but should encompass all Applicable Law in existence at
8 the time of contracting (on this point, we note that if there is a new FCC order that is
9 released prior to execution but after the Parties have had an opportunity to arbitrate or
10 negotiate appropriate terms, that order should be treated as a change in law which should
11 be addressed in a subsequent amendment to the Agreement). *[Sponsored by: M. Johnson*
12 *(KMC), H. Russell (NVX), J. Falvey (XSP)]*

13 *Item No. 13, Issue No. G-13 [Section 32.3]: **This issue has***
been resolved.

14 *Item No. 14, Issue No. G-14 [Section 34.2]: **This issue has***
been resolved.

15 *Item No. 15, Issue No. G-15 [Section 45.2]: **This issue has***
been resolved.

16 *Item No. 16, Issue No. G-16 [Section 45.3]: **This issue has***
been resolved.

17 **RESALE (ATTACHMENT 1)**

18 *Item No. 17, Issue No. 1-1 [Section 3.19]: **This issue has***
been resolved.

*Item No. 18, Issue No. 1-2 [Section 11.6.6]: **This issue has***
been resolved.

1 **NETWORK ELEMENTS (ATTACHMENT 2)**

2 *Item No. 19, Issue No. 2-1 [Section 1.1]: This issue has
been resolved.*

3 *Item No. 20, Issue No. 2-2 [Section 1.2]: This issue has
been resolved.*

4 *Item No. 21, Issue No. 2-3 [Section 1.4.2]: This issue has
been resolved.*

5 *Item No. 22, Issue No. 2-4 [Section 1.4.3]: This issue has
been resolved.*

6 *Item No. 23, Issue No. 2-5 [Section 1.5]: What rates, terms,
and conditions should govern the CLECs' transition of
existing network elements that BellSouth is no longer
obligated to provide as UNEs to other services?*

7 **Q. PLEASE STATE YOUR POSITION WITH RESPECT TO ITEM 23/ISSUE 2-5.**

8 **A.** As an initial matter, it bears noting that this issue is one that the Parties agreed to amend
9 as though it were a Supplemental Issue raised during the abatement period. We offer the
10 following position statement based on our presumption of what BellSouth proposed
11 contract language will be and how we will counter that language. Because we received
12 BellSouth's latest set of proposed language only one week ago (it was promised by
13 BellSouth months ago), we have not had the opportunity to review, assess and analyze
14 BellSouth's proposal. Accordingly, we have not been able to counter-propose language,
15 given the short amount of time in which we have possessed BellSouth's proposal. At this
16 juncture, our testimony is based solely on BellSouth's position statements made available
17 in the October 15, 2004 Issues Matrix filing. Accordingly, Joint Petitioners reserve or
18 request the right to amend our position statement and testimony as may prove necessary.

1 In the event UNEs or Combinations are no longer offered pursuant to, or are not in
2 compliance with, the terms set forth in the Agreement, including any transition plan set
3 forth therein, it should be BellSouth's obligation to identify the specific service
4 arrangements that it insists be transitioned to other services pursuant to Attachment 2.
5 There should be no service order, labor, disconnection or other nonrecurring charges
6 associated with the transition of section 251 UNEs to other services. [*Sponsored by: M.*
7 *Johnson (KMC), J. Willis (NVX), J. Falvey (XSP)*]

8 **Q. WHAT IS THE RATIONALE FOR YOUR POSITION?**

9 **A.** To the extent that UNEs or Combinations are no longer offered under this Agreement,
10 BellSouth should be responsible for identifying any CLEC service arrangements that it
11 seeks to transition from section 251 UNEs or Combinations to section 271 UNEs or
12 Other Services pursuant to Attachment 2. It is logical that the Party seeking a change
13 should be responsible for identifying such change to the other Party. Any other result
14 would place the burden on the Party that does not necessarily think that a service change
15 is desirable or necessary.

16
17 At bottom, there will be costs involved with identifying such service arrangements. If
18 BellSouth seeks to avail itself of unbundling relief, it should not seek to put the costs of
19 doing so squarely on the Joint Petitioners. Indeed, since it is BellSouth that stands to
20 garner all of the benefit from conversions from section 251 UNEs to other services, it
21 should shoulder most, if not all, of the costs associated with implementing those changes.
22 Since BellSouth stands to be the sole beneficiary, BellSouth also has the appropriate
23 incentive to devote sufficient resources to generate requests in a manner that is

1 acceptably timely to BellSouth. The process proposed by Joint Petitioners fairly
2 apports order generation costs and leaves the timing of the process under BellSouth's
3 control (BellSouth is free to devote the resources to generate the requests immediately,
4 within 30 days or within whatever time period it can manage given its own resource
5 allocation and demand issues evident at the time). Under the Joint Petitioners' proposal,
6 BellSouth would bear the burden of identifying and requesting any conversion to which it
7 believes it is entitled. Joint Petitioners would bear the appreciable burden of verifying
8 that list, selecting alternative service arrangements (or disconnection), and submitting
9 spreadsheets, LSRs or ASRs, as appropriate.

10
11 Notably, Joint Petitioners' proposal creates a helpful check and balance in that CLEC
12 verification of BellSouth's request will either generate conversion requests, disconnection
13 requests, or disputes about whether a particular arrangement must be converted. It is
14 unlikely that BellSouth would not or could not without undue burden create a list of
15 arrangements it thinks it is entitled to no longer provide as UNEs. There is no
16 compelling reason why that list should not serve as the starting point for this process.
17 This way, if there is to be a dispute, the scope of it will be known to both sides sooner,
18 rather than later and neither side gets to hide the ball.

19
20 It is also important to note that the Joint Petitioners recognize that they cannot
21 unreasonably hold-up the post-transition period process of converting section 251 UNE
22 arrangements to section 271 UNEs or other services. Therefore, the Joint Petitioners
23 propose that if a CLEC does not submit a rearrange or disconnect order within 30 days of

1 receipt of BellSouth's request, BellSouth may convert such arrangements or services
2 without further advance notice, provided that the CLEC has not notified BellSouth of a
3 dispute regarding the identification of specific service arrangements as being no longer
4 offered pursuant to, or are not in compliance with, the terms set forth in the Agreement.

5
6 As indicated above, BellSouth is the sole beneficiary of unbundling relief. The only
7 thing Joint Petitioners stand to gain is higher costs which they will have to absorb, share
8 with, or pass on to Kentucky consumers and businesses. Since it is BellSouth that, in this
9 context, seeks to avail itself of the benefits of unbundling relief, BellSouth should not
10 impose additional charges on Joint Petitioners for converting services from section 251
11 UNEs to other services. Joint Petitioners do not seek to incur or create those costs –
12 BellSouth does. Accordingly, Joint Petitioners should not be required to pay any order
13 placement charges, disconnect charges or nonrecurring charges associated with a
14 conversion to or establishment of an alternative service arrangement. BellSouth's
15 proposal to saddle Joint Petitioners with the costs associated with its own desire to avail
16 itself of the benefits of unbundling relief is unconscionable and should be squarely
17 rejected. *[Sponsored by: M. Johnson (KMC), J. Willis (NVX), J. Falvey (XSP)]*

18 **Q. WHY IS THE LANGUAGE THAT BELLSOUTH HAS PROPOSED**
19 **INADEQUATE?**

20 **A.** Joint Petitioners have not had adequate time to review and analyze BellSouth's newly
21 proposed contract language related to this issue. So that we are in the same position as
22 with other Supplemental Issues, Joint Petitioners have withdrawn our proposed language.
23 Joint Petitioners will resubmit language to counter BellSouth's proposal as time permits

1 (in this regard, we note that BellSouth was to have provided its language during the
2 abatement period, so as to allow adequate time for Joint Petitioners to review, analyze
3 and counter – and to allow the parties to meaningfully negotiate – Joint Petitioners
4 received BellSouth’s proposed language more than a month after the abatement period
5 ended and more than four months after BellSouth agreed that it would start the process by
6 providing a new redline of Attachment 2).

7
8 Based on BellSouth’s position statement only, it appears that BellSouth’s proposed
9 language has morphed into at least seven intertwined and complicated provisions. It
10 appears that BellSouth has split the types of UNEs or Combinations subject to
11 conversions into “Switching Eliminated Elements” and “Other Eliminated Elements”.
12 Joint Petitioners do not discern the need for this division and suggest that there likely is
13 none. Indeed, the only difference we can detect is that so-called Switching Eliminated
14 Elements may be converted to Resale. It is unclear to us why any so-called Other
15 Eliminated Elements could not be converted to Resale at the best available rate minus the
16 Commission -ordered resale discount.

17
18 Based on BellSouth’s position statement, other likely problems with BellSouth’s proposal
19 include the various defined/capitalized terms included therein. As discussed with respect
20 to Supplemental Issue S-4, Joint Petitioners do not agree that “Transition Period” set
21 forth in FCC 04-179 was ordered and accordingly find it inappropriate to define the post-
22 Interim Period transition plan as the one the FCC set forth for comment in FCC 04-179.
23 Joint Petitioners also object to the term “Eliminated Elements” as it presumes that

1 BellSouth is not subject to unbundling requirements in the absence of an FCC order and
2 rules containing unbundling requirements. For reasons set forth with respect to
3 Supplemental Issues S-6 and S-7, Joint Petitioners do not believe that such a presumption
4 is valid, as it ignores the fact that the *USTA II* decision did not strike section 251.
5 Moreover, BellSouth has unbundling requirements under section 271 and may be
6 compelled to unbundle pursuant to state law.

7
8 As explained in the rationale set forth in support of our position with respect to this issue,
9 Joint Petitioners also find objectionable the burdens that BellSouth’s proposal seeks to
10 impose upon them – so that BellSouth can speedily avail itself of unbundling relief. For
11 the reasons set forth above, BellSouth should take the initial steps to identify and request
12 conversion of service arrangements it no longer believes it is obligated to provide as
13 section 251 UNEs. Since BellSouth is the cost causer, BellSouth should not be able to
14 saddle Joint Petitioners with the costs of such conversions. Instead, the Commission
15 should expressly find that Joint Petitioners should not be required to pay any order
16 placement charges, disconnect charges or nonrecurring charges associated with a
17 conversion to or establishment of an alternative service arrangement. [*Sponsored by: M.*
18 *Johnson (KMC), J. Willis (NVX), J. Falvey (XSP)*]

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<i>Item No. 24, Issue No. 2-6 [Section 1.5.1]: This issue has been resolved.</i>
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<i>Item No. 25, Issue No. 2-7 [Section 1.6.1]: This issues has been resolved.</i>

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Item No. 26, Issue No. 2-8 [Section 1.7]: Should BellSouth be required to commingle UNEs or Combinations with any service, network element or other offering that it is obligated to make available pursuant to section 271 of the Act?

2 **Q. PLEASE STATE YOUR POSITION WITH RESPECT TO ITEM 26/ISSUE 2-8.**

3 **A.** The answer to the question posed in the issue statement is “YES”. BellSouth should be
4 required to “commingle” UNEs or Combinations of UNEs with any service, network
5 element, or other offering that it is obligated to make available pursuant to section 271 of
6 the Act. *[Sponsored by: M. Johnson (KMC), H. Russell (NVX), J. Falvey (XSP)]*

7 **Q. WHAT IS THE RATIONALE FOR YOUR POSITION?**

8 **A.** Petitioners’ proposed language seeks to ensure that BellSouth will provide UNEs and
9 UNE Combinations commingled with services, network elements and any other offering
10 it is required to provide pursuant to section 271, consistent with the FCC’s rules, which
11 do not allow BellSouth to impose commingling restrictions on stand-alone loops and
12 EELs.

13 The FCC has defined “commingling” as the connecting, attaching, or otherwise linking
14 of a UNE, or a UNE Combination, to one or more facilities or services that a requesting
15 carrier has obtained at wholesale from an incumbent LEC pursuant to any method other
16 than unbundling under section 251(c)(3) of the Act, or the combining of a UNE or UNE
17 combination with one or more such wholesale services. Commingling is different from
18 combining (as in a UNE Combination). In the TRO, the FCC specifically eliminated the
19 temporary commingling restrictions that it had adopted and affirmatively clarified that
20 CLECs are free to commingle UNEs and combinations of UNEs with services (*i.e.*, non-

1 UNE offerings), and further clarified that BellSouth is required to perform the necessary
2 functions to effectuate such commingling. The FCC has also concluded that section 271
3 places requirements on BellSouth to provide network elements, services and other
4 offerings, and those obligations operate completely separate and apart from section 251.
5 Clearly, elements provided under section 271 are provided pursuant to a method other
6 than unbundling under section 251(c)(3). Therefore, the FCC's rules unmistakably
7 require BellSouth to allow the Petitioners to commingle a UNE or a UNE combination
8 with any facilities or services that they may obtain at wholesale from BellSouth, pursuant
9 to section 271. In short, BellSouth's efforts to isolate – and thereby make useless section
10 271 elements – should be flatly rejected. [*Sponsored by: M. Johnson (KMC), H. Russell*
11 *(NVX), J. Falvey (XSP)*]

12 **Q. WHY IS THE LANGUAGE THAT BELL SOUTH HAS PROPOSED**
13 **INADEQUATE?**

14 **A.** BellSouth interprets the FCC's rules as providing no obligation for it to commingle
15 UNEs and Combinations with elements, services, or other offerings that it its required to
16 provide to CLECs under section 271. BellSouth's language turns the FCC's
17 commingling rules on their head, and nothing in the FCC's rules or the TRO supports its
18 interpretation. In fact, the FCC specifically rejected BellSouth's creative but erroneous
19 interpretation of the TRO (including paragraph 35 of the errata to the TRO) when it
20 concluded that CLECs may commingle UNEs or UNE combinations with facilities or
21 services that a it has obtained at wholesale from an incumbent LEC pursuant to any
22 method other than unbundling under section 251(c)(3) of the Act. Services obtained from
23 BellSouth pursuant to section 271 obligations are obviously obtained from BellSouth

1 pursuant to a method other than section 251(c)(3) unbundling, and therefore are not
2 subject to any restrictions on commingling whatsoever. The Commission should
3 therefore reject BellSouth's proposal as anticompetitive and unlawful. [*Sponsored by:*
4 *M. Johnson (KMC), H. Russell (NVX), J. Falvey (XSP)*]

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<p><i>Item No. 27, Issue No. 2-9 [Section 1.8.3]: When multiplexing equipment is attached to a commingled circuit, should the multiplexing equipment be billed per the jurisdictional authorization (Agreement or tariff) of the lower or higher bandwidth service?</i></p>

6 **Q. PLEASE STATE YOUR POSITION WITH RESPECT TO ITEM 27/ISSUE 2-9.**

7 **A.** When multiplexing equipment (equipment that allows multiple voice and data streams
8 and signals to be carried over the same channel or circuit) is attached to a commingled
9 circuit, the multiplexing equipment should be billed from the same jurisdictional
10 authorization (Agreement or tariff) as the lower bandwidth service (which in most cases
11 will be a UNE loop). [*Sponsored by: M. Johnson (KMC), H. Russell (NVX), J. Falvey*
12 *(XSP)*]

13 **Q. WHAT IS THE RATIONALE FOR YOUR POSITION?**

14 **A.** If a CLEC requests a commingled circuit in which multiplexing equipment is attached,
15 then the multiplexing equipment should be billed at the lower bandwidth of service – *i.e.*,
16 per the jurisdiction of the loop if a loop is attached or per the lower bandwidth transport,
17 if the circuit involves commingled transport links. It is our understanding that the FCC
18 held, in the TRO, that the definition of local loop includes multiplexing equipment (other
19 than DSLAMs). Therefore, the multiplexing should be at UNE rates when a UNE loop is
20 part of the circuit. At the very least, the CLEC – as the Party ordering and paying for the

1 service – should be able to choose whether it wants to purchase multiplexing out of the
2 Agreement (connected to a UNE) or out of a BellSouth tariff. [*Sponsored by: M.*
3 *Johnson (KMC), H. Russell (NVX), J. Falvey (XSP)*]

4 **Q. WHY IS THE LANGUAGE THAT BELLSOUTH HAS PROPOSED**
5 **INADEQUATE?**

6 **A.** BellSouth’s proposed language provides that when multiplexing equipment is attached to
7 a commingled circuit, the multiplexing equipment will be billed from the same
8 jurisdictional authorization (agreement or tariff) as the higher bandwidth service. The
9 problem with this language is that, in a commingled circuit incorporating a DS1 UNE
10 loop and DS3 special access transport (the most common kind of commingled circuit we
11 expect to see), the multiplexing element would get billed at special access rates even
12 though it is by definition part of the loop UNE. On a commingled circuit involving DS1
13 UNE transport and DS3 special access transport, it is not clear what jurisdiction the
14 multiplexing would be billed from. Such a lack of clarity can only lead to unnecessary
15 disputes. [*Sponsored by: M. Johnson (KMC), H. Russell (NVX), J. Falvey (XSP)*]

16 *Item No. 28, Issue No. 2-10 [Section 1.9.4]: **This issue has been resolved.***

17 *Item No. 29, Issue No. 2-11 [Section 2.1.1]: **This issue has been resolved.***

18 *Item No. 30, Issue No. 2-12 [Section 2.1.1.1]: **This issue has been resolved.***

19 *Item No. 31, Issue No. 2-13 [Section 2.1.1.2]: **This issue has been resolved.***

*Item No. 32, Issue No. 2-14 [Sections 2.1.2, 2.1.2.1, 2.1.2.2]: **This issue has been resolved.***

1 **Item No. 33, Issue No. 2-15 [Section 2.2.3]: This issue has
been resolved.**

2 **Item No. 34, Issue No. 2-16 [Section 2.3.3]: This issue has
been resolved.**

3 **Item No. 35, Issue No. 2-17 [Sections 2.4.3, 2.4.4]: This
issue has been resolved.**

4 **Item No. 36, Issue No. 2-18 [Section 2.12.1]: (A) How
should line conditioning be defined in the Agreement?
(B) What should BellSouth's obligations be with respect to
line conditioning?**

5 **Q. PLEASE STATE YOUR POSITION WITH RESPECT TO ITEM 36(A)/ISSUE 2-
6 18(A).**

7 **A.** Line Conditioning should be defined in the Agreement as set forth in FCC Rule 47 CFR
8 51.319 (a)(1)(iii)(A). *[Sponsored by: M. Johnson (KMC), H. Russell (NVX), J. Falvey
9 (XSP)]*

10 **Q. WHAT IS THE RATIONALE FOR YOUR POSITION?**

11 **A.** Petitioners' language incorporates by reference FCC Rules 51.319(a)(1)(iii) — the Line
12 Conditioning rule — and 51.319(a)(1)(iii)(A) — the definition of Line Conditioning —
13 to describe BellSouth's obligations. This language sets forth, in a simple yet precise way,
14 what BellSouth should be able and willing to provide to Petitioners within the
15 Agreement. This language does not provide Petitioners with anything more than what the
16 FCC rules prescribe. *[Sponsored by: M. Johnson (KMC), H. Russell (NVX), J. Falvey
17 (XSP)]*

1 **Q. WHY IS THE LANGUAGE THAT BELLSOUTH HAS PROPOSED**
2 **INADEQUATE?**

3 **A.** BellSouth’s language is inadequate because it provides an extensive definition of Line
4 Conditioning that refuses to reference or incorporate the applicable FCC Rule
5 51.319(a)(1)(iii). Petitioners are not interested in BellSouth’s rewriting of the rule which
6 conflates BellSouth’s Line Conditioning obligations with its Routine Network
7 Modification obligations. The FCC has rules that govern each. Line Conditioning is not
8 limited to those functions that qualify as Routine Network Modifications.

9 BellSouth’s position statement demonstrates the analytical errors in its contract language,
10 as we have explained. It states that Line Conditioning should be defined as “routine
11 network modification that BellSouth regularly undertakes to provide xDSL services to its
12 own customers”. This position does not comport with FCC Rule 319. “Routine network
13 modification” is not the same operation as “Line Conditioning” nor is xDSL service
14 identified by the FCC as the only service deserving of properly engineered loops.
15 Neither BellSouth’s position nor its contract language complies with the law. The FCC
16 created and kept two separate rules to govern these distinct forms of line modification,
17 and the Agreement must reflect this FCC decision. BellSouth’s proposal would
18 effectively nullify one of those rules. Petitioners’ language should therefore be adopted.

19 *[Sponsored by: M. Johnson (KMC), H. Russell (NVX), J. Falvey (XSP)]*

1 **Q. PLEASE STATE YOUR POSITION WITH RESPECT TO ITEM 36(B)/ISSUE 2-**
2 **18(B).**

3 **A.** BellSouth should perform Line Conditioning in accordance with FCC Rule 47 CFR
4 51.319 (a)(1)(iii). *[Sponsored by: M. Johnson (KMC), H. Russell (NVX), J. Falvey*
5 *(XSP)]*

6 **Q. WHAT IS THE RATIONALE FOR YOUR POSITION?**

7 **A.** Petitioners request only that the Agreement and BellSouth's obligations there under
8 comport with federal law. Petitioners are unwilling to accept BellSouth's attempt to
9 dilute its obligations by effectively eliminating Line Conditioning obligations that the
10 FCC left in place. *[Sponsored by: M. Johnson (KMC), H. Russell (NVX), J. Falvey*
11 *(XSP)]*

12 **Q. WHY IS THE LANGUAGE THAT BELLSOUTH HAS PROPOSED**
13 **INADEQUATE?**

14 **A.** BellSouth's language is inadequate for the same reasons discussed previously with
15 respect to issue 2-18(A). BellSouth's proposed language inappropriately attempts to limit
16 its Line Conditioning obligations. For its position statement, BellSouth essentially re-
17 states the same position it provided for Issue 2-18(A). That is, BellSouth will only
18 perform Line Conditioning as a "routine network modification", in accordance with Rule
19 51.319(a)(1)(iii), to the extent that BellSouth would do so for its own xDSL customers.
20 For the reasons I have explained, this position is without merit. First, to discuss "routine
21 network modification" as occurring under Rule 51.319(a)(1)(iii) is simply wrong: that
22 term does not appear anywhere in Rule 51.319(a)(1)(iii). Second, it is not permissible
23 under the rules for BellSouth to perform Line Conditioning only when it would do so for